

Universal Enhancement (Day One) Instructional Outcomes

As a result of this training participants will be able to:

- Identify a minimum of five hallmarks of the total institution
- Define and apply Universal Language (People First) in everyday conversation
- Explain the importance of individualization
- Define and demonstrate the use of supported routines in all interactions
- Use age appropriate tone of voice
- Role model the skills of courtesy
- Promote self-determination by extending options
- List ten Tools of Universal Enhancement
- Define the Universal Enhancement Standard



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